



Customer Experience Research, Rewards, Results

Position: Customer Service Evaluator

REP I.D. #: TC 5630- 12

We are a mystery customer employment firm that specializes in assisting corporations improve the most important facet of their business, customer service. As one of the most respected firms in the United States and Canada, we represent 150 companies, ranging from small to midsize businesses, to fortune 500 corporations. Mystery shopping enables companies to improve their services by identifying gaps in the way they deal with the customer.

You have been selected to represent our company as a mystery-shopper. We have helped thousands of people generate substantial cash flow from mystery shopping. And now, for a minimal investment of time and no risk to you, you too can take advantage of this opportunity and increase your income.

It is important to ascertain your skills as a potential mystery shopper. The first probation training task is a PAID ASSIGNMENT and is to be completed as directed by any of our assignment coordinators, please **contact us toll free at 1- 888-239-1660 or 1-877-594-6794 to connect to a coordinator for detailed instructions.**

Your job description requires you to pose as a potential customer at the assigned establishments and evaluate the effectiveness, efficiency and quality of service rendered. Your assignments will generally include two different stores. This first assignment will allow us to assess whether or not this role is for you. We will be evaluating you on your efficiency, in completing the assignment, your ability to follow instructions and your integrity. You have been selected to evaluate the following stores: Western Union and Wal Mart. You have 48 hrs to complete this assignment. You are required to notify the office with the Western Union reference code and Wal-Mart receipt number upon completion of this assignment. We use the reference code to verify completion of this assignment, as well as identify the store's location you evaluated.

It is important when filling out the Customer Service Evaluation Tool (CSET) that you maintain a fair and unbiased opinion. Upon completion of Assignments, please mail the CSET form to:

Conferno Customer Experience Research Rewards, Results
1152 Executive Circle
Suite 100; Cary, NC 27511.

NOTE: ENCLOSED IS AN OFFICIAL CHECK TO ASSIST YOU WITH YOUR ASSIGNMENT. IT IS IMPERATIVE THAT UPON RECEIPT OF THIS CHECK, YOU CONTACT OUR OFFICE IMMEDIATELY: FAILURE TO COMPLY WILL RESULT IN AN AUTOMATIC STOP PAYMENT OF THE CHECK. Below is a breakdown of the enclosed funds.

Total Allocated	\$ 3,850.00
Salary per assignment	\$ 200.00
Your Tasks are as follows:	
Wal*Mart Purchase	\$ 40.00
Service fee charged by Western Union	+/- \$ 120.00
Western Union transaction/transfer	\$ 3,515.00

Please note that due to the confidentiality agreement we have with our clients, and as a paid representative of our firm, you are to perform your duties with utmost professionalism and discretion. The tasks must be performed expeditiously for this to become a weekly opportunity.

Remember it's shopping, so have fun!!!

Sincerely,

Michael J. Hislap
Human Resource Manager

